

# Troubleshooting

## **I've installed Fantastico F3, but users do not see the new icon in their cPanel accounts. How can I fix this?**

First, make sure that you've enabled Fantastico F3 in the WHM Feature Sets for your users.

If that does not work, please try running the following commands via SSH as root on your cPanel server:

```
$ ln -s /var/netenberg/fantastico_f3/sources/others/fantastico_f3.cpanelplugin  
/usr/local/cpanel/bin/fantastico_f3.cpanelplugin  
$ /usr/local/cpanel/bin/register_cpanelplugin  
/usr/local/cpanel/bin/fantastico_f3.cpanelplugin  
$ /usr/local/cpanel/bin/rebuild_sprites  
$ cd /var/netenberg/fantastico_f3/sources && /usr/local/cpanel/3rdparty/bin/php  
index.php optimize
```

Unique solution ID: #1015

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